Medical Cases

Severe injury or life threatening illness

CHECKLIST:

- ☐ Take student to emergency room
- ☐ Call the PAX emergency line at 1-800-555-6211 for assistance as soon as you can
- ☐ Provide hospital with student insurance card
- Send email with copy of discharge summary to PAX Supervision team at Supervision@pax.org
- Supervision will notify partner organization

Minor injury or illness (simple fractures, bruises, flu, fever)

CHECKLIST:

- Refer to list of network doctors
 Take student to urgent care, walk-in clinic or doctor (for AVI: call or email insurance before taking student)
- Provide student insurance card
 Send email with copy of visit summary to PAX (coordinator)
- Regional director will notify partner organization
- ➤ If Sponsored student, Regional director will send summary email to Supervision@pax.org



STE: HanseMerkur insurance – no network required (choose any doctor/urgent care), upfront payment by student for all minor office visits. If tests and further follow up is needed provide doctor with US claims address located on insurance card.

For questions regarding claims/bills contact: reiseleistung@hansemerkur.de

IEX,WEI, WEF, WEB: AVI insurance- GMMI network. No copay. Always call (954-334-7698) or email GMMI (<u>customerservice@gmmi.com</u>) <u>before taking student to doctor</u> to confirm doctor and coverage. Provider search: <u>www.gmmi.com</u> (see separate GMMI provider search sheet for instructions) For questions regarding claims/bills contact: <u>claims@avi-international.com</u>

Rest: CareMed insurance – Aetna network, no upfront payment, no copay. Provider Search:

https://www.caremedus.com/pax/(See separate Aetna provider search sheet for instructions) For questions regarding claims/bills contact: claimhelp@culturalinsurance.com